

## Explainer

The Royal Air Force Museum, Cosford is looking to recruit to its explainers role. The explainers team support the museum's Fun'n'Flight interactive area, where explainers are regularly called upon to clarify the various experiments in the area and how they relate to the theory of flight. New volunteers will join a passionate team of volunteers, dedicated to making science and engineering fun for our visitors. Key to this role is the support of school visits as organised by the museum's Access and Learning Department.

### You will:

- Join a team of people devoted to telling the RAF Story through its people and collections.
- Be the point of contact between the museum and our visitors in the Fun'n'Flight area.
- Ensure all procedures are followed
- Engage with our visitors to explain displays and how they relate to the theory of flight.
- Support Museum Staff by lending assistance during times of emergency.

### You will be:

Applicants should be/have:

- Willingness to learn new skills
- Have experience working with young people or children
- Excellent communication skills
- Physically able to move around the fun'n'flight space for long periods of time
- able to follow instructions carefully
- proactive in approaching and welcoming people
- able to be polite and assertive with others
- able to work on your initiative and as a team
- confident in your own ability and knowledge
- comfortable to work in a busy space that at times can feel crowded
- punctual and reliable

### Training

When first arriving at the museum site, all new staff and volunteers are given an induction walk around tour by the museum's operations team. This will include basic health and safety points such as the location of first aid boxes/fire doors/extinguishers and gives all new starters an idea of the basic lay out of the site.

Additional training will/can include:

Safe guarding training for the protection of children and at risk adults

Handling collection training

Emergency Response Training

First Aid Training

Customer Service

### Commitment

The Museum requests that applicants commit to at least **one day a month**. A willingness/availability to volunteer at Weekends is desirable.

### Hours

The Fun'n'Flight interactive area is open on a daily basis with the main operation hours running between 1000 and 1600 hrs. This reduces to 1000-1500 hours in the winter season which runs between November and March.

### **Benefits**

Travel and Subsistence expenses will be reimbursed up to £13.50 per day, in line with the museum's current policy. This is paid directly, a month in arrears.

### **References and trial period**

For this role we require two references, for this we ask that one be from a personal friend that has **known you for at least 2 years**. The second should come from someone with a professional relationship to you, either through work or previous volunteering experience.

We run a trial period system – this gives both you and us the chance to make sure this is a suitable match for the role. For this role, the trial period is two months, or a minimum of five shifts. After this time the museum reserves the right extend the trial period if we believe it necessary to do so. References do need to be received by the end of the trial period. If references are not received, we will need to break the volunteering until they have been.

### **How to get involved:**

Complete the Expressions of Interest form and send it to Judith Karena, Volunteering Manager by email: [Judith.Karena@rafmuseum.org](mailto:Judith.Karena@rafmuseum.org) or call 01902 376209.

**We welcome applications from people of all interests, abilities, backgrounds and communities.**

Role Description

