

Visitor Information

Opening and Closing Times

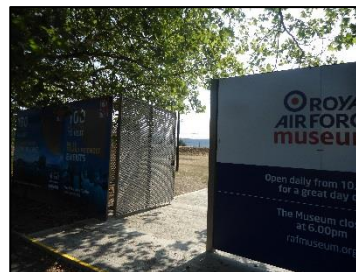
The Royal Air Force Museum opens at 10.00am and closes at 5.00pm.

Access to the Museum

There are two entrances to the Royal Air Force Museum site, one for cars and one for pedestrians. Both entrances are located on Grahame Park Way.

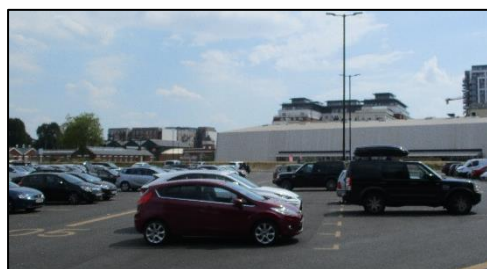


The Museum car park entrance

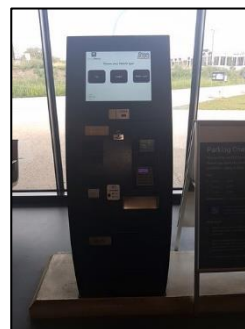


The Museum pedestrian entrance

There is a car park charge of £5.00 for three hours, £7.00 for up to six hours and £9.00 for up to nine hours. You will find pay machines located by the exit of H1.



The Museum Car Park



Pay machine

Museum entrance

The Museum entrance is through Hangar 1 which is the large building to the right of the car park. At the moment, you will need to **pre-book a timed ticket** to enter the Museum. There is no admission charge, but if you would like to purchase a souvenir book you can do so in the shop. If you have a bag, a member of staff may ask to look inside it.

Signage and assistance

Inside the Museum there are signs to help you. In all of the hangars there will be Museum staff and they will be able to help you if you need assistance. They wear red uniforms and have walkie-talkie radios. All Museum staff have a pass with their name and photograph on display. Staff may be wearing masks/shields and gloves.

Toilets

Toilets are located in every hall. All toilets have electric hand dryers except for those in Hangar 2 and the ladies' toilet in Hangar 3 (near the fire engine).



Toilet signage

Food and drink

There is a café in Hangar 1 (H1) which serves hot and cold drinks, sandwiches and cakes. We also have the **Hendon Kitchen** which serves a range of food and drinks. You can bring a packed lunch which you can eat in the **indoor picnic area** in Hangar 4, although this area can get very busy and is often noisy. If the weather is nice you can eat at the **outdoor picnic area** which can be found on the grassy space in the middle of the Museum site. Food and drink may not be consumed in the rest of the Museum.



Hangar 1 café



Hendon Kitchen

Quiet Space

If, while you are visiting the Museum, you find that you need somewhere quiet to retreat to, please speak to a member of staff who will assist you. The Museum has quiet rooms where you can sit and rest until you feel better.

Alarms

Should an alarm sound, follow the instructions and make your way through any exit door. Staff will guide you to the nearest assembly point.



Museum Hangars

Hangar 1 is home to two exhibitions – RAF Stories and RAF: First to the Future. The Museum Shop and café are also in this hangar as well as a flight simulator and there are lots of interactives which you can try.



Hangar 1 (H1)



RAF Stories



RAF: First to the Future

Hangar 2 houses our First World War collections and tells the story of the men and women who brought aviation to the fore. There are interactives that you can try and stunning audio-visual displays with sound effects and narrative. You can view much of the exhibition from the balcony on the upper level.



Hangar 2 (H2)



The view from the balcony

Hangars 3, 4 and 5 are all in the same building. Hangars 3 and 4 contain our collection of helicopters, along with aeroplanes and other vehicles. Hangar 5 contains the larger bomber aircraft. When you arrive at the Avro Lancaster, there is a slope up in to the hangar.

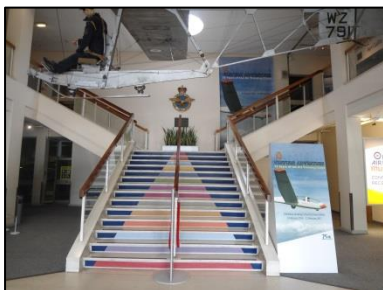
In this building you will also find the Art Gallery and the 4D Theatre.



Hangars 3,4 and 5

(H3, H4 and H5)

The Art Gallery can be found upstairs in Hangar 3. Take the stairs opposite the hangar entrance and turn right for the Art Gallery.



Stairs to the Art Gallery



Hangar 6 is home to another exhibition called 'The RAF in an Age of Uncertainty'. The Learning Centre is also in this building.



Hangar 6 (H6)



The RAF in an Age of Uncertainty

Further information on the Museum and its collections can be found on the Museum website www.rafmuseum.org.uk .

If you have any feedback about your visit, we have feedback forms available. You can also email us at Access.London@rafmuseum.org.