

# Engine Run

## FAQs

### **Do I need to book a ticket?**

This is a free activity all you need to book is your free admission.

### **How loud will the engine be?**

The engine will reach a peak of 119db but will only last for 10-20 seconds. The engine takes time to get up to that level of sound and you will be at least 10 meters away from the engine.

### **How long will the demonstration last?**

The demonstration lasts for 10 – 15 minutes.

### **How many times will it run each day?**

The demonstrations will run 4 times, every two hours from 10.30am.

### **Will it still go ahead if it's raining?**

No, we will have to cover the engine and wait until the weather is better.

### **Is it suitable for children?**

Yes, but if your child is sensitive to loud noises we advise you keep your distance to start with.

### **Can I get close to the engine?**

During the demonstrations you will need to stay behind the barrier, but after the engine has cooled down you will be able to go into the arena and get up close. Historic Aero Engines will be on hand to answer any questions.

## General Questions:

### Where can I buy my event tickets?

This is a free activity – the only ticket you need to book is your admission which is also free.

### How do I get to the Museum

Please see the how to reach us section on our website: [How to reach us](#)

### How do I find out about other events?

You can find information about all our other events by heading to our [What's On section](#).

You can also sign up to receive the RAF Museum newsletter: [Sign up](#).

### How accessible are our events?

The Royal Air Force Museum London welcomes everyone and aims to ensure an enjoyable visit for all.

We have step-free access around our site. All of our hangars offer the following:

- Wide aisles, enabling access for wheelchairs and pushchairs
- Lifts to upper levels
- Seating for breaks during your visit
- Free Wi-Fi is available

All our hangars have accessible toilets, and all have baby changing facilities except Hangar 2 where you will find a Changing Places Toilet.

We have quiet rooms available on request in Hangar 1 and Hangar 6.

If you need any assistance in addition to the facilities detailed above, please do ask any member of staff (look for the red jackets!)

### Can I bring a dog?

Animals, other than registered Assistance Dogs accompanying their owners, are not allowed on site and inside any building.

## COVID FAQs

### **I have tested positive for COVID can I still come to the activity?**

If you have tested positive or have COVID symptoms, please do not visit the RAF Museum. This is for the safety of our teams and our visitors.

### **Do I need to wear a facemask at the event?**

Facemasks are no longer a legal requirement inside our buildings, but we strongly advise that visitors still wear them.

### **What measures do the RAF Museum have in place?**

The RAF Museum will be operating in a different way in order to support as safe as possible an experience. These additional measures will also apply to public events at the Museum.

We have:

- Controlled the capacity for each event to limit the number of participants so that physical distancing can be observed
- A 'pre-book only' ticket system and time slots
- Created a Covid-19 cleaning programme throughout the site to control the likelihood of cross contamination
- Installed hand sanitiser point throughout to the Museum in addition to the available hand washing facilities in toilets
- Adapted the event programme to ensure a safe and secure event for everyone