

Spitfire Scramble Obstacle Course

FAQs

Can I buy tickets online for The Spitfire Scramble Obstacle Course?

Yes, you can book it with your general admission ticket. Please follow the link to get your admission tickets:

Is parking included in my tickets?

No, you will need to purchase a parking ticket at the end of your visit at the Museum

Do I need an admission ticket?

Yes, you will need to purchase an admission ticket alongside your Obstacle Course Entry. This is a free admission ticket and can be booked here:

<https://royalairforcemuseum.digitickets.co.uk/tickets?branches.branchID=2042>

What do I wear on the Spitfire Scramble Obstacle Course?

Wear something you don't mind getting a bit dusty or wet. You will need to wear trainers or flat shoes – flip-flops will not be suitable.

What age is the Spitfire Scramble Obstacle Course suitable for?

There are two courses in 2022 – one designed for ages 8+ and the other for ages 4 – 7.

Can adults take on the Spitfire Scramble Obstacle Course?

Yes, they can! Adults are welcome to take part with or without their families.

My child wants to take part in the Spitfire Scramble Obstacle Course, do I need a ticket?

All those that part take in the Obstacle Course that are under the age of 11 must be accompanied by an adult who is charged with their care.

If the adult is unable to take part in the course, then they will be asked to follow them around the course or wait at the finish line. You will not be allowed to leave your child unattended.

Will we need to wear shoes?

Yes, you will need to keep your shoes on for the whole course so we recommend bringing shoes that you don't mind getting a wet and dirty. No flipflops or slippers will be allowed. Your shoes must be lace up or Velcro.

Are there changing facilities available?

There are toilets in every Hangar that you can use to change in – we don't have any purpose built changing facilities.

Do I have to be timed?

No, if you'd rather just enjoy the challenge then you can choose to take part without being timed.

General Questions:

Where can I buy my event tickets?

Tickets for the Spitfire Scramble Obstacle Course in London can be purchased through our website using the link provided, this will direct you to DigiTickets who is our ticket provider for this event.

How do I get to the Museum

Please see the how to reach us section on our website: [How to reach us](#)

How do I find out about other events?

You can find information about all our other events by heading to our [What's On section](#).

You can also sign up to receive the RAF Museum newsletter: [Sign up](#).

How accessible are our events?

The Royal Air Force Museum London welcomes everyone and aims to ensure an enjoyable visit for all.

We have step-free access around our site. All of our hangars offer the following:

- Wide aisles, enabling access for wheelchairs and pushchairs
- Lifts to upper levels
- Seating for breaks during your visit
- Free Wi-Fi is available

All our hangars have accessible toilets, and all have baby changing facilities except Hangar 2 where you will find a Changing Places Toilet.

We have quiet rooms available on request in Hangar 1 and Hangar 6.

If you need any assistance in addition to the facilities detailed above, please do ask any member of staff (look for the red jackets!)

How and when will I receive my tickets?

You will receive an email confirmation, but not a physical ticket. We may need to show your email confirmation to get access to the event, this can be presented on your smart phone or device.

Will I be refunded in my event is cancelled or postponed?

If the RAF Museum has to cancel the event then you will receive an email giving you the option to refund your ticket. Please allow 20 working days for this refund to be processed.

If the event is postponed, then you will be given the option of a refund or moving your ticket to the new date.

I need some help booking my tickets – who can help?

If you are experiencing problems with your booking or require assistance, please call our Customer Services Team on 01902 376200 or email us on whatson@rafmuseum.org.

Can I bring a dog?

Animals, other than registered Assistance Dogs accompanying their owners, are not allowed on site and inside any building.

COVID FAQs

What happens if the event has been cancelled or rescheduled?

If the event is cancelled due to Covid-19, we will get in contact immediately and will offer you a choice between a full refund or transferring your booking to the rescheduled event date.

I have tested positive for COVID can I still come to the event?

If you have tested positive or have COVID symptoms, please do not visit the RAF Museum. This is for the safety of our teams and our visitors.

If you have booked tickets to an event and test positive then please email whatson@rafmuseum.org and we will discuss your options.

Do I need to wear a facemask at the event?

Facemasks are no longer a legal requirement inside our buildings, but we strongly advise that visitors still wear them.

What measures do the RAF Museum have in place?

The RAF Museum will be operating in a different way in order to support as safe as possible an experience. These additional measures will also apply to public events at the Museum.

We have:

- Controlled the capacity for each event to limit the number of participants so that physical distancing can be observed
- A 'pre-book only' ticket system and time slots
- Created a Covid-19 cleaning programme throughout the site to control the likelihood of cross contamination
- Installed hand sanitiser point throughout to the Museum in addition to the available hand washing facilities in toilets
- Adapted the event programme to ensure a safe and secure event for everyone