

RAF Museum Mini Golf

FAQs

Where do I go for the Mini Golf?

Please head to the main entrance, Mini Golf will be in H1.

What age is the course suitable for?

The course is suitable for all ages, but we have a special ticket for a parent and child under the age of four as we know they might need a little more help.

Do I need a ticket to take part?

Yes, you will need a ticket to enter the course. We recommend you book in advance.

Can children be left unaccompanied?

You are not permitted to leave children under the age of 11 unaccompanied on the course.

How many rounds can I have?

There is one round included in your ticket.

I can no longer make the slot I booked, can I change it?

If you contact us at etickets@rafmuseum.org then our team will help you move your booking. This must be done in advance of the day of booking.

What is included in my ticket?

You will get entry to the course for one round of golf and the hire of a ball and putter. We will also give you a score card so you can keep track of your scores.

We are a group bigger than 4 people, can we still play?

Yes, however we can only allow groups of four people on a hole at any one time. So if you are a group with more than 4 people we will split you into smaller groups.

Can I overtake another group if they are being too slow?

Play fair and be patient, overtaking is not allowed.

General Questions:

How do I get to the Museum?

Please see the how to reach us section on our website: [How to reach us](#)

How do I find out about other events?

You can find information about all our other events, by heading to our [What's On section](#).

You can also sign up to receive the RAF Museum newsletter: [Sign up](#).

How accessible are our events?

The Royal Air Force Museum London welcomes everyone and aims to ensure an enjoyable visit for all.

We have step-free access around our site. All of our hangars offer the following:

- Wide aisles, enabling access for wheelchairs and pushchairs
- Lifts to upper levels
- Seating for breaks during your visit
- Free Wi-Fi is available

All our hangars have accessible toilets, and all have baby changing facilities except Hangar 2 where you will find a Changing Places Toilet.

We have quiet rooms available on request in Hangar 1 and Hangar 6.

If you need any assistance in addition to the facilities detailed above, please do ask any member of staff (look for the red jackets!)

How and when will I receive my tickets?

You will receive an email confirmation, but not a physical ticket. We may need to show your email confirmation to get access to the event, this can be presented on your smart phone or device.

Will I be refunded if the Mini Golf course has to be closed?

If the RAF Museum has to cancel this activity, then you will receive an email giving you the option to rearrange your booking or receive a refund. Please allow 30 working days for this refund to be processed.

I need some help booking my tickets – who can help?

If you are experiencing problems with your booking or require assistance, please call our Customer Services Team on 020 8205 2266 or email us on etickets@rafmuseum.org.

Can I bring a dog?

Animals, other than registered Assistance Dogs accompanying their owners, are not allowed on site and inside any building.

COVID Questions

What happens if the Mini Golf has to close?

If the mini golf course has to be cancelled due to Covid-19, we will get in contact immediately and will offer you a choice between a full refund or transferring your booking to the rescheduled event date.

I have tested positive for COVID can I still come to the event?

If you have tested positive or have COVID symptoms, please do not visit the RAF Museum. This is for the safety of our teams and our visitors.

If you have booked tickets to an event and test positive, then please email etickets@rafmuseum.org and the team can help you rebook.

Do I need to wear a facemask at the event?

Facemasks are no longer a legal requirement inside our buildings, but we strongly advise that visitors still wear them.

What measures do the RAF Museum have in place?

The RAF Museum will be operating in a different way in order to support as safe as possible an experience. These additional measures will also apply to public events at the Museum.

We have:

- Controlled the capacity for each event to limit the number of participants so that physical distancing can be observed
- A 'pre-book only' ticket system and time slots
- Created a Covid-19 cleaning programme throughout the site to control the likelihood of cross contamination
- Installed hand sanitiser point throughout to the Museum in addition to the available hand washing facilities in toilets
- Adapted the event programme to ensure a safe and secure event for everyone