# **Visitor Information**



# **Opening and Closing Times**

The Royal Air Force Museum opens at 10.00am and closes at 5.00pm, with last admission at 4.30pm. Please note that some hangars may close earlier to enable the Museum to close at 5.00pm.

## Access to the Museum

There are two entrances to the Royal Air Force Museum site, one for cars and one for pedestrians. Both entrances are located on Grahame Park Way.





The Museum car park entrance

The Museum pedestrian entrance

Information about car parking charges can be find on our website <a href="https://www.rafmuseum.org.uk/london/plan-your-day/car-parking-charges/">https://www.rafmuseum.org.uk/london/plan-your-day/car-parking-charges/</a>. You will find pay machines located by the exit of H1.



El sugues

The Museum Car Park

Pay machine

#### Museum entrance

The Museum entrance is through Hangar 1 which is the large building to the right of the car park. There is no admission charge, but if you would like to purchase a souvenir book you can do so in the shop. If you have a bag, a member of staff may ask to look inside it.

# Signage and assistance

Inside the Museum there are signs to help you. In all of the hangars there will be Museum staff and they will be able to help you if you need assistance. They wear red uniforms and have walkie-talkie radios. All Museum staff have a pass with their name and photograph on display.

#### **Toilets**

Toilets are located in every hall. All toilets have electric hand dryers except for those in Hangar 2 and the ladies' toilet in Hangar 3 (near the fire engine).



Toilet signage

#### Food and drink

There is a café in Hangar 1 (H1) which serves hot and cold drinks, sandwiches and cakes. This café is open on weekends and during school holidays. We also have the **Hendon Kitchen** which serves a range of food and drinks.

You can bring a packed lunch which you can eat in the **indoor picnic area** in Hangar 4, although this area can get very busy and is often noisy. If the weather is nice you can eat at the **outdoor picnic area** which can be found on the grassy space in the middle of the Museum site. Food and drink may not be consumed in the rest of the Museum.



Hangar 1 café



Hendon Kitchen

# **Quiet Space**

If, while you are visiting the Museum, you find that you need somewhere quiet to retreat to, please speak to a member of staff who will assist you. The Museum has quiet rooms where you can sit and rest until you feel better.

# **Alarms**

Should an alarm sound, follow the instructions and make your way through any exit door. Staff will guide you to the nearest assembly point.



# **Museum Hangars**

**Hangar 1** is home to two exhibitions – RAF Stories and RAF: First to the Future. The Museum Shop and café are also in this hangar and there are lots of interactives which you can try.







**RAF Stories** 



RAF: First to the Future

**Hangar 2** houses our First World War collections and tells the story of the men and women who brought aviation to the fore. There are interactives that you can try and stunning audio-visual displays with sound effects and narrative. You can view much of the exhibition from the balcony on the upper level.



Hangar 2 (H2)



The view from the balcony

**Hangars 3, 4 and 5** are all in the same building. Hangars 3 and 4 contain our collection of helicopters, along with aeroplanes and other vehicles. Hangar 5 contains the larger bomber aircraft. When you arrive at the Avro Lancaster, there is a slope up in to the hangar.

In this building you will also find the Art Gallery and the 4D Theatre.



Hangars 3,4 and 5
(H3, H4 and H5)

The Art Gallery can be found upstairs in Hangar 3. Take the stairs opposite the hangar entrance and turn right for the Art Gallery.





Stairs to the Art Gallery

**Hangar 6** is home to another exhibition called 'The RAF in an Age of Uncertainty'. The Learning Centre is also in this building.



Hangar 6 (H6)



The RAF in an Age of Uncertainty

Further information on the Museum and its collections can be found on the Museum website <a href="https://www.rafmuseum.org.uk">www.rafmuseum.org.uk</a>.

If you have any feedback about your visit, we have feedback forms available. You can also email us at <a href="mailto:london@rafmuseum.org">london@rafmuseum.org</a>.