

## Information for wheelchair users



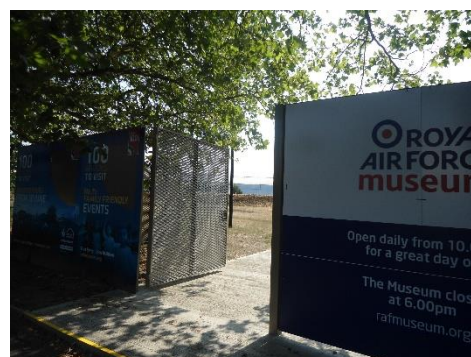
### Getting here

#### By tube:

The nearest tube station to the Museum, with step-free access (from street to train), is Hendon Central on the Northern Line (Edgware branch). From here you can catch the 186 bus which stops approximately half a kilometre away from the Museum (Cherry Close).

#### By bus:

The 303 bus stops just outside the Museum and there is ramp access from the street up to the pedestrian gate. Please note that the pavements around the area are very uneven in places due to tree roots.



#### By car:

The Museum has 19 accessible parking spaces available for blue badge holders, parking charges apply (£4.50 up to 3 hours, £6 up to 6 hours, £9 up to 9 hours).

## Around the Museum

The Museum has a small number of manual wheelchairs available to borrow. These can be pre-booked by calling 020 8358 4818 or e-mailing [reception@rafmuseum.org](mailto:reception@rafmuseum.org).



Mobility scooters are also welcome on site. Please see below for the lift weight limits.

Our main entrance/exit in Hangar 1 has wide automatic doors. There are also automatic doors leading out of the Hangar on to the path around the site.



The doors to Hangar 2 are manual and the entrance is 1486mm/58.5ins wide. The doors to Hangar 3/4/5 are manual and the entrance is 1727mm/68ins wide. The doors to Hangar 6 are automatic and the entrance is 1448mm/57ins wide.

There is step-free access around the site and there are wide aisles throughout. All of our Hangars also have lifts to enable everyone to access the upper floors (although the majority of our exhibitions are on the ground floor). Unfortunately, some mobility scooters may be too heavy for the smaller lifts. Weight limits for the lifts are:

Hangar 1 – 1,000kg

Hangar 2 – 410kg (entrance hall), 630kg (rear of hangar)

Hangars 3 and 4 – 300kg

Hangar 6 – 1,000kg (entrance hall), 400kg (rear of hangar)

In Hangar 6, you can go up to the first floor (there is a lift at each end of the hangar) where the mezzanine area offers a great view of the aircraft. The Chinook helicopter and Hercules aeroplane are wheelchair accessible.



Our 4D theatre is located in H3/4/5 and is wheelchair accessible.



The shop and one of our cafés are located in Hangar 1 – both are wheelchair accessible. Staff are happy to offer assistance should you require it.



Claude's Café has ramp access to the doors which have push pad activation.



Accessible toilets are situated in each of the public buildings. There are two in Hangar 1 (one is left side transfer and one is right side transfer), one in Hangar 2 and one in Claude's Café. The accessible toilets in Hangar 3/4/5 and Hangar 6 also double as baby changes.

If you have any questions or you would like to send us any feedback, please email [Access.London@rafmuseum.org](mailto:Access.London@rafmuseum.org)