

# OUTDOOR CINEMA SCREENING FAQ'S



## SATURDAY 23 SEPTEMBER 2017

### **Q. HOW DO WE GET TO THE MUSEUM?**

**A.** We are located just 3 minutes' drive from junction 3 on the M54. Alternatively Cosford train station is a 10-15 minute walk – please check timetable with the train provider.

### **Q. CAN WE PARK AT THE MUSEUM?**

**A.** Yes – we have car parking on site, charges do not apply for this event, this is included in your ticket price.

### **Q. WHAT TIME CAN WE ARRIVE?**

**A.** The gates will open at 7.00pm, there will be no entry to the Museum before this time. The site will close directly after the film finishes.

### **Q. WHAT TIME WILL THE SCREENING START?**

**A.** The film will start at approximately 8.30pm. Please note the exact film start time may alter slightly, depending on light conditions.

### **Q. CAN WE HAVE A LOOK AROUND THE MUSEUM BEFORE THE SCREENING?**

**A.** Hangar One will be open from 7.00pm – unfortunately the rest of the Museum will be closed during the event. The Museum is open daily from 10.00am, 7 days a week.

### **Q. CAN CHILDREN ATTEND THE SCREENING?**

**A.** The film is rated a 12 by the British Board of Film Classification (BBFC). It is the ticket holder's responsibility to make sure those attending the event are over the age of 12. Under 16's will not be permitted without an adult. Please ensure you have photo identification with you if your child may appear younger than the listed film certification.

### **Q. IS THERE WHEELCHAIR ACCESS?**

**A.** Yes, the Outdoor Cinema is fully accessible, but please inform us in advance if you require wheelchair entry and exit.

### **Q. WILL THERE BE SUBTITLES?**

**A.** No, there will be no subtitles for this event.

### **Q. CAN I BUY TICKETS ON THE NIGHT?**

**A.** We have limited tickets for the event – if the tickets are not sold out in advance we will have these available to buy on the night (cash only). Tickets on the night are £15.00 and will be sold on first come first served basis.



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## **Q. CAN WE BUY REFRESHMENTS AT THE SCREENING?**

**A.** Of course! The BBQ Bus, a converted American school bus, will be serving up a banquet of food. We will have a bar serving themed cocktails, along with beer, wine, cider, spirits, soft and hot drinks. If that wasn't enough, you will be able to climb on board one of our aircraft to buy your popcorn for the film (weather permitting).

## **Q. CAN I BRING MY OWN FOOD AND DRINK?**

**A.** Yes – you can bring food and drink with you, but why not treat yourself to food from our amazing BBQ Bus or sample the themed cocktails! Please note that no glass of any kind is allowed into the event, including wine and beer bottles. All drinks must be in plastic or cans and please use plastic to drink from as opposed to glass that can easily break. The food service will cease once the film starts, but drinks will remain available throughout the film. The bar will close approximately 15 minutes before the end of the film.

## **Q. CAN I BRING MY OWN BARBECUE?**

**A.** No sorry, BBQ's are not permitted on site.

## **Q. CAN I BRING SOMETHING TO SIT ON?**

**A.** Yes please, bring a picnic chair or blanket to sit on as the outdoor cinema will be located on the grass. Please note that if you are bringing a chair with you, you will be asked not to sit right at the front, but position yourselves at the side or towards the back of the audience arena.

## **Q. CAN I SMOKE AT THE OUTDOOR CINEMA?**

**A.** The Outdoor Cinema is a no smoking zone. Please use the designated points which will be signposted on the night.

## **Q. CAN I BRING A DOG TO THE SCREENING?**

**A.** Only assistance dogs will be permitted to the event.

## **Q. WILL TOILETS BE AVAILABLE DURING THE FILM?**

**A.** Yes, toilets including disabled toilets, are located inside the hangar which is a short walk to the screening area.

## **Q. WHAT HAPPENS IF I FORGET MY TICKET?**

**A.** You will receive an e-ticket when you purchase your tickets in advance, you will need to bring either a physical copy of this, or evidence of this on a phone/tablet. If you have neither on the event night we will also have a hard copy of those who have pre-booked. Only ticket holders will be able to access the Outdoor Cinema.

## **Q. WHAT HAPPENS IF IT RAINS?**

**A.** The screening will still go ahead in the event of wet weather. Please check the forecast in advance and be prepared for our wonderful diverse weather! The event will only be cancelled if the weather conditions present a danger. In the unlikely event the screening is cancelled, we will aim to give as much notice as possible via the Museum website and social media.

## **Q. WHAT HAPPENS IF THE WEATHER MEANS THE SCREENING HAS TO STOP MID FILM?**

**A.** In the very unlikely event that the screening has to be stopped mid-way through the film due to the weather, an alternative date to re-screen the event for ticket holders will be arranged. Please see terms and conditions at the time of booking.