



## FAQ'S

### **How much does Pillows & Pilots cost?**

Sleepovers at the RAF Museum Cosford costs £35.00\*\* per child, and £5.00 per adult. Adults as per the ratio of 1:8 are £5.00; additional adults are £35.00\*\* per person.

\*\* Price breakdown of £30.00pp for sleepover and activities and £5.00 for film screening.

### **How many children can I bring?**

A minimum of 16 children plus 2 adults are required per booking. Our maximum capacity for sleepovers is 200 (this includes adults as well as children). Please note that if you bring less than the maximum capacity you will find other groups booked in for the event.

### **What age children can come?**

Sleepovers are for 7-15 year olds only. Unfortunately, children under 7 are not permitted to attend.

### **How many adults do we need?**

To ensure adequate supervision overnight, your group will need at least one adult for every eight children.

### **What is included?**

- Access to National Cold War Exhibition
- Free parking for your group (valid the day of the sleepover and the day after)
- All materials for the evening activities
- Event Manager to oversee your evening
- Overnight staffing and security
- Evening snack and drink
- Continental breakfast
- Early bird access to Test Flight hangar, including Fun'n'Flight - our hands on interactive gallery, the morning after the sleepover
- Option to purchase a Pillow & Pilots woven badge (available at the time of booking for £1.00 per badge)



***Pillows & Pilots Woven Badge***

**What happens at Pillows & Pilots?**

On arrival, your group will be met by a member of our team who will register you and show you to your camp which will be on the ground floor of the National Cold War Exhibition. You will be sleeping on the floor amongst the planes, tanks and missiles - unfortunately you will not be able to sleep or go inside any of the exhibits!

Sleeping areas will be marked out; the final location will depend on your group size. Please note that Group Leaders will be required to sleep next to the group. After you have set up camp you will be given a short welcome – then the fun really begins!

You will have lots of fun activities available during the evening which Group Leaders are to lead and supervise (full details on these activities will be sent out in advance) followed by a film shown in the auditorium.

Breakfast will be served from 7.00am the following morning. At 9.00am you will be able to visit the Museum shop and have access Test Flight hangar, before we are open to the public at 10.00am.

A typical sleepover includes:

Timing	Activity
6.30pm – 7.15pm	Arrival: registration and set up camp
7.15pm - 7.30pm	Welcome to Cosford
7.30pm – 9.00pm	Activities
9.00pm – 9.45pm	Ready for bed and snack break
9.45pm – 11.30pm	Film time
11.30pm – 11.45pm	Teeth time and lights off

Timing	Activity
7.00am onwards	Breakfast collection open
9.00am	Shop opens
9.00am – 10.00am	Free time to explore Test Flight including 4D Experience
10.00am	Rest of the museum opens

### **How do I prepare for my group's big night and what do I bring?**

Once your booking has been made you will be sent a copy of the **Pilot Leader's Survival Pack** and **Pilot Survival Pack** which will give you all the information you need to prepare for the night.

### **Is there somewhere to store valuables?**

No, unfortunately there aren't any lockers provided and the Museum cannot be held responsible for the loss of any items of financial or sentimental value that are lost during the event. We advise that these types of items are not brought to the sleepover where possible.

### **Is Pillows & Pilots just for children and groups?**

Yes, adults without any children are unable to attend and at present we only offer this experience to groups. We may look to offer the event out to families in the future.

### **What are my responsibilities as a Group Leader?**

- Group leaders are responsible for the safety of their group at all times; ensuring group adheres to the house rules set out in the fire and safety talk.
- You are to lead and supervise two activities during the evening. All materials and instructions will be provided. You're also asked to take part and enjoy the activities, it's fun for adults too!
- Museum staff are not responsible for disciplining the children in your group, but staff will monitor and address bad behaviour by bringing it to the attention of the responsible adult.
- Addressing behaviour of children in your group if they impact on the rest of the group or other groups.

### **Do you have separate sleeping quarters for young people and leaders?**

No, children and adults will be sleeping in the same space. You will be required to sleep nearby so that you can oversee the group. Event staff are patrolling throughout the night to ensure everyone's safety and comfort. CCTV is in operation within the Museum.

If you, or anyone in your group has specific needs in terms of sleeping we will be happy to discuss this on a case by case basis, please do contact us on [whatson-cosford@rafmuseum.org](mailto:whatson-cosford@rafmuseum.org) at least 48 hours before the event.

### **Can we come and look around the spaces and the venue before we make a booking?**

Yes, however, this must be arranged in advance.

### **Can I charge my phone during the evening?**

Plugs within the Museum are not allowed to be used for charging, but your Event Manger will be able to assist in an emergency.

### **What if one of my group falls ill?**

We have first aiders at every event, but we advise the Group Leaders to take responsibility for First Aid of minor injuries for their own groups.

### **Do we need to bring food to Pillows & Pilots?**

Please ensure that all of those attending the event have eaten before attending, a small snack will be provided at 9.00pm before a film screening. We will provide a cold breakfast at 7.00am, which will include a yoghurt, fruit juice and pastry. Tea and coffee will also be provided for group leaders. If you would like to bring any extra food to eat during the evening you are welcome to do so.

We cannot guarantee that the food provided will be nut or gluten free. If any of the group has a specific allergy, please inform us at the time of booking and bring your own food.

### **Are children with special educational needs and disabilities welcome?**

Absolutely. Please let us know at the time of booking if your group, or anyone in it, has any additional needs and we will try our best to ensure that their requirements are catered for. The National Cold War Exhibition is on two levels with lift access at each end of the building. It is the responsibility of the adults booking the places for the children with special requirements, to ensure that the child or children will be able to move from the activities staged during the event.

### **Is alcohol permitted for adults?**

Alcohol consumption is strictly prohibited, if we suspect alcohol is, or has been consumed during the event; we will remove your group from the sleepover.

### **Do we need to pre-book?**

Yes. You must pre-book your sleepover in advance. We advise you to do this as soon as possible due to popular demand. Payment will be taken at the time of booking.

### **Can I reserve places?**

No, bookings can only be confirmed once the online booking is made and we are unable to hold places without this.

### **Can I add people to my group after booking?**

Once you have made your booking you can add children or adults to your booking space permitting, but if the event is sold out this will not be possible.

### **My group want to leave early, is this possible?**

The Museum exits will be closed and it is not possible to leave within these times, except in an emergency. If you know you need to leave before the official end of the event, please let us know 48 hours in advance so arrangements can be made.

**Where do we come for Pillows & Pilots?**

Pillows & Pilots sleepover will take place in the National Cold War Exhibition, a map detailing the drop off and pick up location will be provided once the booking is made.

**Can I leave my bags at the Museum in the morning after the sleepover or before the sleepover?**

Unfortunately, we don't have a cloakroom at the Museum, so all bags need to either be kept with you, or left in your vehicles.

**Can I cancel my booking if I am no longer able to attend?**

Once you have booked the event we are unable to issue any full, or part refunds, and due to only offering a limited number of events a year, we would be unable to move the booking to a subsequent date.

**What do I need to do before the event?**

We will need a copy of your Risk Assessment seven days before the event. At registration, we will require a signed list of the number of children and adults you have with you as well as a contact number for the Group Leaders. It is the Group Leaders responsibility to ensure that parental consent is sought before the event, and that any dietary or access requirements are passed onto us in advance.

**If you have any questions relating to the event please call the Events Team on 01902 376252 or email [whatson-cosford@rafmuseum.org](mailto:whatson-cosford@rafmuseum.org)**