

Access Terms & Conditions for The Vulcan and Cold War Experience

- For the Vulcan you must be physically fit to climb two ladders, pulling your body weight up them. There is a narrow gap between the pilots seat which some visitors may not be able to access.
- The Phantom requires you to climb a number of steps and to climb over the side of the aircraft; you must be able to support your own body weight when climbing in and out.
- You must be over the age of 16 to purchase a ticket and access the cockpits.
- Please wear trousers or shorts. Skirts and dresses may prevent or restrict access.
- Please wear flat shoes with a good grip on them. Please note, we cannot allow the public access without appropriate footwear.
- You may take pictures once inside the cockpits – please come with a camera that can be zipped into a pocket or a camera with a strap.
- If your Aircraft Access Volunteer feels it is not safe or possible for you to access the cockpits of either the Phantom or the Vulcan then we reserve the right to refuse access.
- Please arrive for your access slot on time, if you are running late and miss your booked time then the Museum reserves the right to refuse access.
- The Museum does not offer refunds for missed bookings or 'no shows'
- Each experience ticket, and subsequent session booked, is only valid for one person. If you wish to book more than one ticket we would recommend booking two consecutive sessions.

When you purchased a ticket for the Vulcan and Cold War Experience you agreed to adhere to the above terms and conditions.