



FAQs

How much does Pillows & Pilots cost?

Sleepovers at the RAF Museum cost £35.00 per child and £10.00 per adult. Adults as per the ratio of 1:8 are £10.00; additional adults are £35.00 per person.

How many children can I bring?

A minimum of 16 children plus 2 adults are required per booking. Our maximum capacity for sleepovers is 120 children. Please note that if you bring less than the maximum capacity you will find other groups booked in for the event.

What age do the children need to be?

Sleepovers are for 7-15 year olds only. Unfortunately, children under 7 are not permitted to attend.

How many adults can come?

To ensure adequate supervision overnight, your group will need at least one adult for every eight children.

What happens at Pillows and Pilots?

- On arrival, your group will be met by a member of our team who will register you and show you to your camp, which will be in our RAF Stories: The first 100 Years exhibition, in Hangar 1. You will be sleeping on the floor amongst the planes, tanks and missiles – unfortunately you will not be able to sleep or go inside any of the exhibits!
- Sleeping areas will be marked out; the final location will depend on your group size. Please note that Group leaders will be required to sleep next to the group. After you have set up camp you will be given a short welcome – then the fun really begins!

- You will have lots of fun activities available during the evening which Group Leaders are to lead and supervise (full details on these activities will be sent out in advance) followed by a film showed in our theatre.
- Breakfast will be served from 8.00am on Sunday morning. At 9.00am you will be able to visit the Museum shop and have access to other Hangars and exhibits, before we are open to the public at 10.00am.
- We will send you more information about the event when you book

What is included?

- Access to the RAF Stories: The first 100 Years exhibition
- Free parking for your group, valid the day of the sleepover and the day after (this only applies to those staying overnight)
- All materials for the evening activities
- Event Manager to oversee your evening
- Overnight staffing and security
- Evening snack and drink
- Light Breakfast

What will the film be?

The Film shown will be 'Night at the Museum'

Where do we come for Pillows & Pilots?

Pillows & Pilots sleepover will take place in Hangar 1, the first building you enter in the museum.

What are you not allowed to bring?

Please don't bring ipads, laptops, inflatable mattresses

How do I prepare for my group's big night and what do I bring?

Once your booking has been made you will be sent a copy of the **Pilot Leader's Survival Pack** and **Pilot Survival Pack** which will give you all the information you need to prepare for the night.

Is there somewhere to store valuables?

A cloakroom with lockers (£1 refundable) is available in Hangar 1. However these are limited and we do advise that these types of items are not brought to the sleepover where possible. The Museum cannot be held responsible for the loss of any items of financial or sentimental value that are lost during the event.

Can I leave my bags at the Museum in the morning after the sleepover or before the sleepover?

You can't leave anything before the sleepover on the Saturday, if you stay on Sunday after the sleepover to visit the museum we can arrange for your bags to be stored in a safe place.

Is Pillows & Pilots just for children and groups?

Yes, adults without any children are unable to attend and at present we only offer this experience to groups. We may look to offer the event out to families in the future.

Night Flight, a sleepover for adults is being held on Saturday 13 July; a chance to spend a night at the Museum, with a 3 course meal, open cockpits, cinema, activities and more.

What are my responsibilities as a Group Leader?

- Group leaders are responsible for the safety of their group at all times; ensuring the group adheres to the house rules set out in the fire and safety talk.
- You are to lead and supervise two activities during the evening. All materials and instructions will be provided. You're also asked to take part and enjoy the activities, it's fun for adults too!
- Museum staff are not responsible for disciplining the children in your group, but staff will monitor and address bad behaviour by bringing it to the attention of the responsible adult
- Addressing behaviour of children in your group if they impact on the rest of the group or other groups

Do you have separate sleeping quarters for young people and leaders?

No, children and adults will be sleeping in the same space. You will be required to sleep nearby so that you can oversee the group. Event staff are patrolling throughout the night to ensure everyone's safety and comfort. CCTV is in operation within the Museum. If you, or anyone in your group has specific needs in terms of sleeping we will be happy to discuss this on a case by case basis, please do contact us on whatson@rafmuseum.org.at least one week before the event.

Can we come and look around the spaces and the venue before we make a booking?

Yes, however, this must be arranged in advance.

Can I charge my phone during the evening?

Plugs within the Museum are not allowed to be used for charging, but your Event Manger will be able to assist in an emergency.

What if one of my group falls ill?

We have first aiders at every event, but we advise the Group Leaders to take responsibility for First Aid of minor injuries for their own groups.

Do we need to bring food to Pillows & Pilots?

Please ensure that all of those attending the event have eaten beforehand, a small snack will be provided at 9.00pm before a film screening. We will provide a cold breakfast at 8.00am, which will include a yoghurt, fruit juice and breakfast bar. Tea and coffee will also be provided for group leaders. If you would like to bring any extra food to eat during the evening you are welcome to do so.

We cannot guarantee that the food provided will be nut or gluten free. If any of the group has a specific allergy, please inform us at the time of booking and bring your own food.

Is alcohol permitted for adults?

Alcohol consumption is strictly prohibited, if we suspect alcohol is, or has been consumed during the event; we will remove your group from the sleepover.

Do we need to pre-book?

Yes. You must pre-book your sleepover in advance. We advise you to do this as soon as possible due to popular demand. Payment will be taken at the time of booking.

Can I reserve places?

No, bookings can only be confirmed once the online booking is made and we are unable to hold places without this.

Can I add people to my group after booking?

Once you have made your booking you can add children or adults to your booking, but this is space permitting. If the event is sold out this will not be possible.

My group want to leave early, is this possible?

The Museum exits will be closed and it is not possible to leave within these times, except in an emergency. If you know you need to leave before the official end of the event, please let us know 48 hours in advance so arrangements can be made.

If you have any questions relating to the event please call the Events Team on 0208 358 4955 or email whatson@rafmuseum.org